

## Appendix 22

Contact message from North West Leicestershire District Council

Contact message submitted to Customer Services and forwarded to Licensing on 9 June 2017.

The nature  
of my Complaint  
contact is:

Complaint about conditions of license for the Chequered Flag Public House, 32 Borough Street, specifically licensed operating times, this specific complaint is NOT a complaint regarding an alleged nuisance from domestic noise, so I do not need to be referred to the Environmental Protection Team in respect to this particular complaint, nor do I need to be sent a log sheet to record incidents of domestic noise nuisance. This complaint is intended for the Licensing Team alone, regarding licensed operating times alone at a licensed business premises.

Monday 5th June - Premises operating until 00:15 the following day

Tuesday 6th June - Premises operating until 23:40

Wednesday 7th June - Premises operating until 22:46

Thursday 8th June - Premises operating until 00:14 the following day

Details:

I have video footage of a crowd of customers consuming alcohol outside the premises, the footage is 20 minutes long and covers a period of time between 22:50 and 23:10 on the evening of Thursday 08th June 2017. As mentioned above, the premises continued to operate until 00:14 today (Licensed hours are until 22:30) I have overhead video footage from our bedroom, situated directly above the public house, showing customers leaving just after midnight and the landlord/license holder locking up at 00:14 today. I will continue to record all future incidents on my handheld device with a scope to installing external CCTV cameras in the near future to obtain a complete and unbroken record of full operating activity and further evidence for my complaint. I've not included this video footage as an attachment with this message, as it is a large file and I am not sure if you have the means to view it in it's current format (3gp) through something like Windows Media Player, but I can obviously forward it on as part of future communications after either converting the files to suit your needs or I can upload to YouTube and send you the URL.